



## Winter 2023 Course Syllabus

### **MOS 2181B (Sections 001, 002, 003, 004)** **Organizational Behaviour** (In-Person)

Instructor: Professor Sarah Ross  
Office: SSC 4090  
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#### **1. Course Information**

##### **1.1 *Class Location and Time***

###### **Section 001**

Tuesdays 9:30am-12:30pm  
Social Science Centre (SSC) room 2024

###### **Section 002**

Wednesdays 9:30am-12:30pm  
Social Science Centre (SSC) room 2036

###### **Section 003**

Wednesdays 1:30pm-4:30pm  
Social Science Centre (SSC) room 2028

###### **Section 004**

Tuesdays 1:30pm-4:30pm  
Social Science Centre (SSC) room 2028

##### **1.2 *Course Description***

A multidisciplinary approach to the study of human behaviour in organizations from the individual, group, and organizational levels of explanation.

Antirequisite(s): MOS 2180

Prerequisite(s): Enrolment in BMOS or Music Administrative Studies (MAS)

### 1.3 **Accessibility**

DAN Department of Management & Organizational Studies strives at all times to provide accessibility to all faculty, staff, students and visitors in a way that respects the dignity and independence of people with disabilities.

Contact Academic Support & Engagement at <http://academicsupport.uwo.ca/> for information about Western's Accessible Education.

More information about "Accessibility at Western" is available at: <http://accessibility.uwo.ca>

### 1.4 **Land Acknowledgement**

We acknowledge that Western University is located on the traditional lands of the Anishinaabek, Haudenosaunee, Lūnaapéewak and Attawandaron peoples, on lands connected with the London Township and Sombra Treaties of 1796 and the Dish with One Spoon Covenant Wampum.

With this, we respect the longstanding relationships that Indigenous Nations have to this land, as they are the original caretakers. We acknowledge historical and ongoing injustices that Indigenous Peoples (e.g. First Nations, Métis and Inuit) endure in Canada, and we accept responsibility as a public institution to contribute toward revealing and correcting miseducation as well as renewing respectful relationships with Indigenous communities through our teaching, research and community service.

<https://indigenous.uwo.ca/initiatives/docs/indigenous-land-acknowledgment.pdf>

### 1.5 **Senate Regulations**

Senate Regulations state, "unless you have either the requisites for this course or written special permission from your Dean to enroll in it, you will be removed from this course and it will be deleted from your record. This decision may not be appealed. You will receive no adjustment to your fees in the event that you are dropped from a course for failing to have the necessary prerequisites."

This regulation is in regard to the PREREQUISITE COURSES required.

**Students not in BMOS are permitted to enroll in up to 1.0 MOS courses**, per the Academic Timetable. The requirement that states you must be in BMOS is lifted during registration on the priority lift dates as noted in the [Timetable](#).

## 2. **Course Materials**

**Required textbook:** Colquitt, J.A., LePine, J.A., Wesson, M.J., & Gellatly, I.R. (2022). *Organizational behaviour: Improving performance and commitment in the workplace*. Toronto: McGraw-Hill.

ISBN: 9781265128937 (electronic version) OR ISBN: 9781265152086 (print version)

Be sure to purchase the 5<sup>th</sup> Canadian Edition

You can purchase either the electronic version of the text (ISBN: 9781265128937) or the print version of the text (ISBN: 9781265152086) from the bookstore at Western.

For part of your course grade, you will complete chapter assignments on the textbook publisher's website (McGraw-Hill Connect). To make use of McGraw-Hill Connect for our course, you will need (1) an access code and (2) our Connect course URL. Be sure to purchase a copy of the textbook that comes with an access code. A new copy of our textbook with either of the above ISBNs that is purchased from the bookstore at Western should come with an access code. Our Connect course URL is:

<https://connect.mheducation.com/class/s-ross-mos-2181b-winter-2023>

**You must create your McGraw-Hill Connect account using your UWO e-mail address (not a Gmail account, etc.)**

Students are responsible for checking the OWL course site on a regular basis for news and updates.

### **3. Course Objectives and Format**

The DAN Department of Management and Organizational Studies as a whole draws upon an evidence-based management approach. Evidence-based management is the systematic process of gathering evidence from multiple sources, critically appraising the evidence, and using that evidence in making and evaluating management decisions to improve organizational performance.

#### **3.1 Course objectives**

This course introduces multidisciplinary approaches to human behaviour in organizational settings. A variety of contemporary issues will be examined from the perspective of the manager and the employee. The major objectives of Management and Organizational Studies 2181 are:

- To provide an overview of the influential theoretical perspectives and research findings in the field of organizational behaviour.
- To offer a set of conceptual frameworks, methodological approaches, and analytical skills which are useful in increasing our understanding of human behaviour in organizations.
- To provide opportunities to practice the use of these conceptual frameworks through their application to organizational problems.
- To challenge the student to think analytically and creatively about significant issues facing organizational stakeholders now and in the future.

#### **3.2 Course format**

This course is **in-person**, which means that we will meet as a group all at a particular time for weekly lectures. In addition, you will work on your own to complete a set of questions for each chapter in the text. Please be aware of important exam dates and assignment deadlines.

**Contingency plan for an in-person class pivoting to 100% online learning:** In the event of a COVID-19 resurgence during the course that necessitates the course delivery moving away from face-to-face interaction, affected course content will be delivered entirely online, either synchronously (i.e., at the times indicated in the timetable) or asynchronously (e.g., posted on OWL for students to view at their convenience). The grading scheme will not

change. Any remaining assessments will also be conducted online as determined by the course instructor.

#### **4. Learning Outcomes**

- Describe the major theories and principles of organizational behaviour focusing on the underlying attitudes and behaviours of people in the workplace.
- Evaluate and recommend solutions for written and video workplace scenarios by applying appropriate organizational behaviour theories and principles.
- Memorize and restate, with a high degree of accuracy, specific OB research findings and concepts as they apply to the contemporary workplace.
- Discuss and debate how organizational behaviour concepts, theories, and principles can be applied in organizational settings.

#### **5. Evaluation**

Exam 1 (Saturday February 11, 9am to 12pm, locations to be announced):	42%
Exam 2 (April 2023 exam period, 3 hours in length):	50%
Chapter Assignments (one assignment for each of the 15 chapters):	8%

##### ***Chapter Assignments***

- We will be covering 15 chapters of course material this semester. For each of the 15 chapters of course material, students will complete an assignment (for a total of 15 assignments).
- Each assignment consists of a series of questions of various formats (such as multiple choice, true/false, and fill-in-the-blank) that will test students' understanding of the course material.
- The assignments will be completed on the textbook publisher's website (McGraw-Hill Connect) and will require students to have a McGraw-Hill Connect access code. See Course Materials (Section 2 above) for more information.
- Students can use their textbook and notes to complete the assignments and can take as long as they would like (as long as completed by the below deadlines).
- A student will receive 100% for a chapter assignment if they have completed all questions provided to them for that assignment by the due date. Because the assignments are marked for completion, students can answer some questions incorrectly and still receive 100% for a chapter assignment (as long as all questions provided to them have been completed by the due date). Students will continue to receive questions until they have mastered the concepts in a chapter.
- The due dates for the 15 assignments are as follows:
  - Chapter 1, Chapter 2, and Chapter 3 assignments are due January 20 @ 12pm
  - Chapter 4 and Chapter 5 assignments are due January 27 @ 12pm
  - Chapter 6 and Chapter 7 assignments are due February 3 @ 12pm
  - Chapter 8 and Chapter 9 assignments are due March 3 @ 12pm
  - Chapter 10 assignment is due March 10 @ 12pm
  - Chapter 11 assignment is due March 17 @ 12pm
  - Chapter 12 and Chapter 13 assignments are due March 24 @ 12pm
  - Chapter 14 and Chapter 15 assignments are due March 31 @ 12pm

- Marks for the assignments will be transferred from Connect to OWL at the end of the semester. **You must use your UWO e-mail address when setting up your McGraw-Hill Connect account so that your assignment grade can be accurately transferred to OWL.**
- The instructor will **not** provide extensions, reweights, or make-ups for the assignments. However, **assignment grades will be calculated using only the student's best 11 of the 15 assignments.**
- Students who get too far behind in the course material and miss too many of the assignments may wish to speak with academic counselling about whether they should drop the course.

### **Exams**

- **This course will have in-person examinations.**
- **Exams are multiple choice in format.** The multiple-choice format allows for assessment of students' detailed knowledge of a broad range of concepts, theories, principles, and research that other formats may not permit. There are different types of multiple-choice questions used in this course, including application-based multiple-choice questions. Although application-based questions can be challenging for students, they are necessary to meet the learning outcomes of this course and to allow students to develop an appreciation for and understanding of the course material as it relates to organizational settings.
- Each exam will be scheduled for 3 hours and consist of approximately 80 to 90 questions.
- All exams are closed-book, proctored examinations.
- Exams are not cumulative. See the Lecture and Examination Schedule (Section 6 in this course outline) for content to be covered on each exam.
- Dictionaries are not allowed into the examinations.
- Electronic devices of any kind (including cell phones, smart watches and calculators) are NOT permitted at exams.
- Students are responsible for material covered in the lectures as well as the assigned chapters/sections in the text.
- Exams will not be returned to students but may be reviewed by contacting your instructor.
- Computer-marked multiple-choice tests and exams may be subject to submission for similarity review by software that will check for unusual coincidences in answer patterns that may indicate cheating.
- Students are **REQUIRED TO COMPLETE ALL COMPONENTS** of this course. There are no exceptions to this.
- Extra assignments to improve grades **will NOT** be allowed.
- **Grades will not be adjusted on the basis of need. It is important to monitor your performance in the course. Remember: You are responsible for your grades in this course.**

The DAN Department has a grade policy which states that for courses in the 2000-2999 range, the class average must fall between 65% and 72% for all sections of a course taught by the same instructor. In very exceptional circumstances only, class averages outside this range may be approved by the Undergraduate Chair or Chair. Class averages are not grounds for appeal.

## 6. Lecture and Examination Schedule

### PART #1

- **Week of January 9: Introduction to Organizational Behaviour**
  - Textbook reading: Chapter 1
- **Week of January 16: Job Performance and Organizational Commitment**
  - Textbook reading: Chapter 2, Chapter 3
- **Week of January 23: Personality, Cultural Values, Ability, and Job Satisfaction**
  - Textbook reading: Chapter 4, Chapter 5
- **Week of January 30: Stress and Motivation**
  - Textbook reading: Chapter 6, Chapter 7
- **Week of February 6: Review**
  - No required readings this week
- **Saturday February 11, 2023: Exam #1, 9am-12pm, locations to be announced**
  - Exam #1 covers all textbook readings + lecture material in Part #1 of the course
- **Week of February 13: Exam viewing**
  - No required readings this week

### PART #2

- **Week of February 20: READING WEEK**
  - No required readings this week
- **Week of February 27: Trust, Justice, Ethics, Learning, and Decision-Making**
  - Textbook reading: Chapter 8, Chapter 9
- **Week of March 6: Communication**
  - Textbook reading: Chapter 10
- **Week of March 13: Team Characteristics and Processes**
  - Textbook reading: Chapter 11
- **Week of March 20: Power, Influence, Negotiation, and Leadership**
  - Textbook reading: Chapter 12, Chapter 13
- **Week of March 27: Organizational Structure, Culture, and Change**
  - Textbook reading: Chapter 14, Chapter 15
- **Week of April 3: Review**
  - No required readings this week
- **April 2023 Exam Period: Exam #2, 3 hours, date/time/location to be announced**
  - Exam #2 covers all textbook readings + lecture material in Part #2 of the course

## 7. Student Responsibilities

Students should familiarize themselves with Western University Senate Regulations, please see: [http://www.uwo.ca/univsec/academic\\_policies/index.html](http://www.uwo.ca/univsec/academic_policies/index.html).

Material covered in lectures will not always be the same as material covered in the textbook. These two sources should be viewed as complimentary and not redundant. As such, students who want to do well in this course are **strongly encouraged** to attend lectures on a regular basis. Please note that the instructor will not be providing copies of lectures notes or overheads. Therefore, if you miss a lecture, you should try to obtain this material from another student.

### 7.1 **Respect**

Please act respectfully towards the classroom, the professor and your fellow students. Acting respectfully means arriving on time, turning off phones, avoiding private discussions during lectures, refraining from viewing non-course material on your laptops, and cleaning up after yourself. Acting respectfully provides a better learning experience for everyone. Private in-class discussions are distracting to students and the Professor. If other students are distracting your attention from the material, you should ask them to be quiet. If you feel uncomfortable doing this (or the problem persists), please see the instructor. Late arrivals are also distracting. Please try to arrive on time for classes.

### 7.2 **No Recording of Classes**

Students are not permitted to record any portion of a class, audio or video, without the prior written permission of the professor.

### 7.3 **Copyright Notice**

Lectures and course materials, including power point presentations, outlines, and similar materials, are protected by copyright. You may take notes and make copies of course materials for your own educational use. You may **not** record lectures, reproduce (or allow others to reproduce), post or distribute lecture notes, wiki material, and other course materials publicly and/or for commercial purposes without my written consent.

## 8. Exam Policies

- Bring student identification to exams.
- Nothing is to be on/at one's desk during an exam except a pencil, an eraser, and the individual's student card
- Do not wear baseball caps to exams
- Do not bring music players, cell phones, beepers, or other electronic devices to exams

## 9. E-mail Policies

The following policies apply to all emails between students and the Professor. Please respect the fact that the Professor receives hundreds of emails from students and must deal with those emails in a fair and organized manner. Unacceptable emails will receive a reply saying only "Please see Email Policies on the course outline".

Western University supports employee wellness by encouraging staff to disconnect from work outside normal working hours. I am most responsive to e-mails during my working hours, which are 8:30am-4:30pm Monday to Friday.

### **9.1 *UWO.CA Email Addresses Only***

For privacy reasons, students must use their Western email accounts to contact the Professor. The Professor will not respond to emails from non-uwo.ca addresses (e.g. hotmail.com, gmail.com, etc.).

### **9.2 *Subject Line Must Include Course and Section Number***

The subject line of emails must contain the name or number of the course, and the section number in which the student is enrolled. The Professor teaches different courses and sections and cannot properly respond to questions if he does not know which course or section you are enrolled in.

### **9.3 *Acceptable Emails***

- asking to set up an appointment to ask questions or review an exam
- notification of illness or other special circumstances
- providing constructive comments or feedback about the course

### **9.4 *Unacceptable Emails***

- questions that may be answered on OWL or on this course outline
- questions about course concepts (please ask such questions before/during/after class, during office hours, or via the OWL Forums)
- asking when grades will be posted or what grade a student received
- asking where or when an exam is scheduled or the material covered on an exam
- requests for grade increases, extra assignments, or reweighting of course components

## **10. Attendance**

It is expected that students will attend all classes. The professor does not provide access to lecture notes. Students are encouraged to obtain missed lecture notes from a fellow student.

### **10.1 *Short Absences***

If you miss a class due to minor illness or other problems, check your course outlines for information regarding attendance requirements and make sure you are not missing a test or exam. Cover any readings and arrange to borrow the missed lectures notes from a classmate.

### **10.2 *Extended Absences***

If you are absent more than approximately two weeks or if you get too far behind to catch up, you should consider reducing your workload by dropping one or more courses. The Academic Counsellors can help you to consider the alternatives. At your request, they can also keep your instructors informed about your difficulties.



## **11. Grade Fairness**

Fairness requires that all students be treated equally and be evaluated using the criteria set out in this course outline. The evaluation criteria are based on actual achievement and not on how hard a student has tried.

Claims by students of an excellent academic history, good attendance record, need to obtain or maintain a scholarship, desire to be admitted to Ivey or graduate school, or other personal issues, cannot be used to justify a higher grade in the course or a reweighting of course components. There is no extra work or assignments available for extra credit or to “make up” for a course component that was missed or performed poorly.

**You, the student, are responsible for the grades earned.**

## **12. Posting of Grades**

Midterm exam grades will be posted on OWL once the grades are available. Final exam grades and final course grades are not posted on OWL and are available once they have been posted by the Registrar under “Academic Summary” at the [Student Centre](#) website.

## **13. University Policy Regarding Illness, Absence and Accommodation**

### ***13.1 Illness***

Students will need to provide a Student Medical Certificate if the absence is medical or provide appropriate documentation if there are compassionate grounds for the absence in question. Students are encouraged to contact their Faculty Academic Counselling office to obtain more information about the relevant documentation.

For privacy reasons, students should also note that individual instructors should not receive documentation directly from a student, whether in support of an application for consideration on medical grounds, or for other reasons. All documentation required for absences must be submitted to the Academic Counselling office of a student's Home Faculty.

For details on the Policy on Accommodation for Medical Illness, go to:

[https://www.uwo.ca/univsec/pdf/academic\\_policies/appeals/accommodation\\_medical%2015JUN.pdf](https://www.uwo.ca/univsec/pdf/academic_policies/appeals/accommodation_medical%2015JUN.pdf)

Students can download the Student Medical Certificate (SMC) here:

[https://www.uwo.ca/univsec/pdf/academic\\_policies/appeals/medicalform.pdf](https://www.uwo.ca/univsec/pdf/academic_policies/appeals/medicalform.pdf)

### 13.2 **Accessible Education**

Students with disabilities work with Accessible Education (formerly SSD) which provides recommendations for accommodation based on medical documentation or psychological and cognitive testing. The accommodation policy can be found here:

[https://www.uwo.ca/univsec/pdf/academic\\_policies/appeals/Academic\\_Accommodation\\_disabilities.pdf](https://www.uwo.ca/univsec/pdf/academic_policies/appeals/Academic_Accommodation_disabilities.pdf)

Students needing access to Accessible Education should register here:

[http://academicsupport.uwo.ca/accessible\\_education/index.html](http://academicsupport.uwo.ca/accessible_education/index.html)

### 13.3 **Religious Accommodation**

Students should consult the University's list of recognized religious holidays, and should give reasonable notice in writing, prior to the holiday, to the Instructor and an Academic Counsellor if their course requirements will be affected by a religious observance.

Additional information is given in the [Western Multicultural Calendar](#).

### 13.4 **Make Up Examinations**

The student must write a make-up exam if the regularly scheduled exam is missed for reasons for which adequate documentation is received. This documentation must be supplied to the [Academic Counseling office](#).

- If supported by the academic counselling office, [students who miss Exam #1](#) will write their make-up exam on Friday February 17, 2023 from 9am to 12pm (location to be announced).
- If supported by the academic counselling office, [students who miss Exam #2](#) will write their make-up exam in May 2023 (date, time, and location to be announced).

If a student is unable to meet the scheduled make-up exam as agreed, then the student is responsible for obtaining new accommodations from Academic Counselling and seeking a new make-up date with the instructor within a reasonable time frame.

- If supported by the academic counselling office, students who miss [Exam #1 and the make-up for Exam #1](#) will write their make-up exam in May 2023 (date, time, and location to be announced).
- If supported by the academic counselling office, students who miss [Exam #2 and the make-up for Exam #2](#) will write their make-up exam in December 2023 (date, time, and location to be announced).

## **14. University Policy on Cheating and Academic Misconduct**

Scholastic offences are taken seriously and students are directed to read the appropriate policy, specifically, the definition of what constitutes a Scholastic Offence, at the following Web site:

[http://www.uwo.ca/univsec/pdf/academic\\_policies/appeals/scholastic\\_discipline\\_undergrad.pdf](http://www.uwo.ca/univsec/pdf/academic_policies/appeals/scholastic_discipline_undergrad.pdf)

Students are responsible for understanding the nature of and avoiding the occurrence of plagiarism and other academic offenses. Students are urged to read the section on Scholastic Offenses in the Academic Calendar.

Note that such offenses include plagiarism, cheating on an examination, submitting false or fraudulent assignments or credentials, impersonating a candidate, or submitting for credit in any course without the knowledge and approval of the instructor to whom it is submitted, any academic work for which credit has previously been obtained or is being sought in another course in the University or elsewhere. If you are in doubt about whether what you are doing is inappropriate, consult your instructor. A claim that "you didn't know it was wrong" will not be accepted as an excuse.

A copy of guidelines about how to avoid cheating can be obtained from the Office of the Ombudsperson, Room 3135 WSSB, (519) 661-3573, [ombuds@uwo.ca](mailto:ombuds@uwo.ca).

Cheating on exams will not be tolerated; students are referred to the university policy on scholastic offenses. Looking at the test of another student, allowing another student to view your exam, or obtaining information about a test in advance are all examples of cheating. Students found cheating will receive a zero (0%) on that exam. A number of safeguards will be employed to discourage cheating. For example, examination supervisors (proctors) of the tests may ask students to move to another seat during the exam, cover their paper, avert their eyes from other students' papers, remove baseball caps, etc. This is not meant as a personal affront nor as an accusation of cheating, rather as vigilant attempts at proctoring.

The penalties for a student guilty of a scholastic offense include refusal of a passing grade in the assignment, refusal of a passing grade in the course, suspension from the University, and expulsion from the University.

## **15. Procedures For Appealing Academic Evaluations**

1. In the first instance, all appeals of a grade must be made to the course instructor (informal consultation).
2. If the student is not satisfied with the decision of the course instructor, a written appeal must be sent to the Undergraduate Chair: Student Affairs of the Department of Management and Organizational Studies.
3. If the response of the Undergraduate Chair is considered unsatisfactory to the student, he/she may then appeal to the Dean of the Faculty in which the course of program was taken.
4. Only after receiving a final decision from the Dean may a student appeal to the Senate Review Board Academic. A Guide to Appeals is available from the Office of the Ombudsperson.

## **16. Support Services**

### **16.1 Support Services**

The Registrar's office provides you with information on services, courses, student finances, resources, latest news, as well as Student Central's hours of operation at <http://www.registrar.uwo.ca>

Student Support Services (*including the services provided by the USC listed here*) can be reached at: <http://westernusc.ca/services/>

Academic Support & Engagement can be reached at: <http://academicsupport.uwo.ca>

Students who are in emotional/mental distress should refer to Health and Wellness: <http://www.uwo.ca/uwocom/mentalhealth/> for a complete list of options about how to obtain help.

Western is committed to reducing incidents of gender-based and sexual violence and providing compassionate support to anyone who has gone through these traumatic events. If you have experienced sexual or gender-based violence (either recently or in the past), you will find information about support services for survivors, including emergency contacts, at: [https://www.uwo.ca/health/student\\_support/survivor\\_support/get-help.html](https://www.uwo.ca/health/student_support/survivor_support/get-help.html).

### **16.2 Academic Concerns**

If you are in academic difficulty, it is strongly recommended that you see your academic counsellor.